

SAN LUIS OBISPO COUNTY  
System Improvement Plan Approval Document  
Received February 9, 2005

Program Areas	Improvement Plan			Anticipated Date of Completion
	*Required		Strategy	
	Yes	No		
<b>Safety:</b>				
<ul style="list-style-type: none"><li>Recurrence of Maltreatment</li></ul>	X		<ul style="list-style-type: none"><li>Intervene as early as possible and work longer with families to prevent recurrence of maltreatment</li><li>Improve the relationship between CalWORKs and CWS staff using the Linkages initiative</li><li>Institute case coordination protocol and procedures on cases receiving services from both CalWORKs and CWS staff</li><li>CalWORKs will monitor child safety and CWS to follow up on self-sufficiency</li><li>CWS and CalWORKs staff will have joint training in the relationship between self-sufficiency and child safety</li><li>CalWORKs will provide “aftercare” services for low-risk families no longer involved with CWS</li><li>Develop protocol for safety plans and transferring cases</li><li>Train on screening with Structured Decision Making on child abuse</li><li>Development of three-level differential response (DR) system, focusing on screening in vulnerable families rather than screening out referrals</li><li>Train community, mandated reporters, and community partners in DR system</li><li>Establish Review, Evaluate, Determine (RED) Team Review Process to determine the level response appropriate for referral</li><li>Monitor outcome of RED Team meetings to ensure value of process</li><li>Increased family engagement in case planning</li><li>Send out survey to every family at time of referral and case closing</li></ul>	<p>All tasks completed by the dates below</p> <p>01/2005 06/2005 06/2006 09/2006</p>

\*The "yes" in the required column represents measures that did not meet the PIP target. The January 2004 and October 2004 county data reports were used.

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			<i>Quarterly reports, SM, and contact with county will be used to monitor progress.</i>	
<ul style="list-style-type: none"> <li>Abuse/Neglect in foster care</li> </ul>	X		<ul style="list-style-type: none"> <li>Establish clarity regarding the difference between licensing concerns and child abuse/neglect referrals</li> <li>Standardize the agency process for reporting incidents of alleged abuse or neglect in out-of-home care</li> <li>Develop a Foster Care Abuse Desk Guide</li> <li>Conduct training for licensing, abuse responders, and foster parents to improve ability to recognize abuse and neglect</li> <li>Standardize procedure for coordinating assessment/investigation of alleged abuse/neglect in foster/relative care by Licensing and CWS staff</li> <li>Provide support to foster children and foster parents during abuse/neglect investigations</li> <li>Collect information from foster parents and foster youth regarding needs through survey focus groups or exit interviews</li> <li>Foster parents will participate and complete the PRIDE training prior to licensing</li> <li>Foster parents receive ongoing mentoring and support throughout their involvement as placement resources</li> <li>STAP (Specialized Therapeutic Adoption Program) provides training for mentoring foster parents</li> <li>Identifying conditions or problems that lead to disclosure of abuse or neglect in out-of-home care</li> <li>Conduct interviews of all children and foster parents at time of exit/change of placement Monitor and track findings of exit exams.</li> <li>Disseminate information as appropriate to improve quality of care in foster homes</li> </ul>	<p>All tasks completed by the date below:</p> <p>12/2006</p>

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			<i>Quarterly reports and contact with county will be used to monitor progress.</i>	
<ul style="list-style-type: none"> <li>Timely ER Response (process measure)</li> </ul>	X		<ul style="list-style-type: none"> <li>Increase timeliness of 10-day response without compromising safety in immediate referrals</li> <li>Utilize monitoring methods that tell social workers when their 10 day responses are due</li> <li>Supervisors monitor timeliness of responses through Safe Measures reports</li> <li>Conduct case staffings, Management Triage, and TDM's to ensure timely visits and to track and document exceptions</li> <li>Weekly report notifying social workers of timelines of all reports for their caseloads will be developed</li> </ul>	01/2005 and ongoing
			<i>Quarterly reports, SM, and contact with county will be used to monitor progress.</i>	
<ul style="list-style-type: none"> <li>Social Worker Visits with child (process measure)</li> </ul>		X		
<b>Permanency</b>				
<ul style="list-style-type: none"> <li>Time to Reunification</li> </ul>		X		
<ul style="list-style-type: none"> <li>Time to Adoption</li> </ul>		X		
<ul style="list-style-type: none"> <li>Placement Stability</li> </ul>		X		
<ul style="list-style-type: none"> <li>Foster Care re-entry</li> </ul>	X		<ul style="list-style-type: none"> <li>Reduce re-entry rates by improving pre-reunification efforts to include development of effective after care programs</li> <li>Utilize SDM Family Reunification tool and support group to determine prognoses for reunification</li> <li>Family Team meetings used throughout Family Reunification process</li> <li>Utilize TDM at time of reunification to</li> </ul>	All tasks completed by the dates below:  01/2005 02/2005 03/2005 05/2005 6/2005

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			<p>establish aftercare plans for every child returning home</p> <ul style="list-style-type: none"> <li>• Develop family/parent mentor program</li> <li>• Identify successful families no longer in our system</li> <li>• Expand the number of foster homes that work with families in mentoring for reunification</li> <li>• Develop curriculum for community education</li> <li>• Develop targeted recruitment strategies for specific children in need of homes</li> <li>• Introduce foster parents to birth parents immediately after placing child in home</li> <li>• Train all staff and foster parents on process</li> <li>• Expand and enhance recruitment and retention of qualified foster parents</li> <li>• Spanish recruitment materials will be developed that will reach at least 3 new groups in the Spanish speaking community</li> <li>• Develop respite care program</li> <li>• Expand after-care services for minors on probation returning home from high-level placements</li> <li>• Expand after-care services for minors on probation returning home from high-level placements</li> </ul>	12/2005 and ongoing
			<i>Quarterly reports, SM, and contact with county will be used to monitor progress.</i>	
<b>Well-Being</b>				
<ul style="list-style-type: none"> <li>• Preserving family relationships</li> </ul>		X		
<ul style="list-style-type: none"> <li>• Least Restrictive Placements</li> </ul>		X		
<ul style="list-style-type: none"> <li>• ICWA Placements</li> </ul>		X		

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<ul style="list-style-type: none"><li>ILP</li></ul>		X		
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Systemic				
<ul style="list-style-type: none"><li>Statewide Information System</li></ul>				
<ul style="list-style-type: none"><li>Case review System</li></ul>				
<ul style="list-style-type: none"><li>Quality Assurance System</li></ul>				
<ul style="list-style-type: none"><li>Workload</li></ul>				
<ul style="list-style-type: none"><li>Service Array</li></ul>				
<ul style="list-style-type: none"><li>Agency Responsiveness to the Community</li></ul>				
<ul style="list-style-type: none"><li>Foster and Adoptive Parent Licensing, Recruitment and Retention</li></ul>				

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